

This workshop is hosted by the Client & Family Relations Committee



Mental Health - Care & Research  
Santé mentale - Soins et recherche

# Engaging for Impact: Client and Family Centred Care in Healthcare Settings

## Overview

Engaging for Impact: Client and Family Centred Care in Healthcare Settings Symposium will bring together client/family advisors and engagement staff from various healthcare organizations in the region to share promising engagement models for better impact and wellness outcomes for clients and families.

Participants will leave with a deeper knowledge of the evolution and the future of client and family engagement in healthcare. As well as an inventory of new resources and different existing models of client and family engagement in the region. It will also provide an opportunity to network with your peers to create new working relationships.

## Presenters

Julie Drury, Sarah Kaplan, and Anne O’Riordan

*Featuring:* Matt Skube, News Anchor CTV Ottawa



## Learning Objectives

1. Create an opportunity for engagement teams from health care organizations across the region to network and foster closer working relationships
2. Create a platform for teams to share resources and lessons learned regarding effective engagement models and culture change
3. Promote the value and impact of client/family partnerships in healthcare and research

## Date and Time

Friday, March 27, 2020

8:15 AM – 4:00 PM

## Registration

To register please visit

<https://cvent.me/7kmYo4>

## Target Audience

Senior healthcare leaders/hospital engagement teams, client advisors, researchers, family advisors and, other interested healthcare professionals

## Location

The Royal

Associates in Psychiatry Auditorium

1145 Carling Avenue, Ottawa

## Cost

Regular Rate: \$75

Family/Client Rate: FREE (*limited to 15 spots*)

For more information, please contact Robyn Sauret at [robyn.sauret@theroyal.ca](mailto:robyn.sauret@theroyal.ca) or 613.722.6521, ext 6570.

Or visit: <https://www.theroyal.ca/events/engaging-impact-models-client-caregiver-and-family-engagement-regional-healthcare-settings>